

Public Housing FAQ

What is public housing?

Public housing was established to provide decent and safe rental housing for eligible low-income families, the elderly and persons with disabilities. NBHA owns and operates 801 units of public housing and receives financial support from the U.S. Department of Housing and Urban Development.

How much assistance will I get?

Rents in public housing are set at 30% of adjusted gross household income.

What information will I have to provide? Am I eligible?

You will have to provide information about all sources of income in the household, as well as information related to your ability to pay your portion of the rent and your ability to abide by the terms of your lease. All of the information that you provide about your income will be carefully checked with employers, banks, and other sources of income before you are found to be eligible.

Former recipients of federal housing assistance who left a program owing back rent or other charges must pay the balance owed before being considered for the Public Housing Program.

A history of drug and/or alcohol related or violent criminal activity which might threaten the health, safety or peaceful existence of others may be grounds for disqualification from Public Housing eligibility.

How do I apply?

To receive an application for public housing, call NBHA at (860) 225-3534 or visit the main office at 16 Armistice Street, New Britain, CT. The information you provide will be reviewed to determine preliminary eligibility. When your name nears the top of the waiting list, you will be called to come in for an interview at which time all the information you provided will be verified and, if you are eligible, you will be offered a unit when one becomes available depending on your place on the waiting list. To apply for public housing, print the pre-application, fill it out, sign it and return it to NBHA.

Can I request a certain development and/or high-rise?

Unit offers are made as units throughout the city become available. NBHA does not keep development-specific waiting lists.